



County Hall
Cardiff
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AGENDA

| | |
|--------------------------|---------------------------------------------------------------------------------------------------------------|
| Committee | COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE |
| Date and Time of Meeting | MONDAY, 20 MARCH 2023, 2.00 PM |
| Venue | CR 4, COUNTY HALL - MULTI LOCATION MEETING |
| Membership | Councillor Molik (Chair) Councillors Ahmed, Ahmed, Ash-Edwards, Boes, Lent, Lewis, Littlechild and McGarry |

Time approx.

1 Apologies for Absence

To receive apologies for absence.

2 Declarations of Interest

To be made at the start of the agenda item in question, in accordance with the Members' Code of Conduct.

3 Cardiff & Vale Regional Partnership Board Area Plan 2023 (Pages 5 - 28) 2.05 pm

4 Housing Revenue Account Business Plan 2023-2024 2.50 pm

To Follow

Appendix 3 to this report is exempt from publication as it contains information of the kind described in paragraphs 14 and 21 of parts 4 and 5 of Schedule 12A to the Local Government Act 1972.

5 Energy Efficiency Retrofit Schemes - Llandaff North & Rumney 3.40 pm

To Follow

6 Urgent Items (if any)

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg

7 **Committee Business** (*Pages 29 - 38*) 4.00 pm

8 **Way Forward** 4.10 pm

9 **Date of next meeting**

Monday 24th April 2023, 2:00pm

Davina Fiore

Director Governance & Legal Services

Date: Tuesday, 14 March 2023

Contact: Andrea Redmond, 02920 872434, a.redmond@cardiff.gov.uk

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**CYNGOR CAERDYDD
CARDIFF COUNCIL**

COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

20 MARCH 2023

**CARDIFF & VALE OF GLAMORGAN REGIONAL PARTNERSHIP BOARD
AREA PLAN 2023-2028 – DEVELOPMENT UPDATE**

Purpose of Report

1. To provide committee with background information to enable their contribution to the development of the Cardiff & Vale Regional Partnership Board Area Plan; and its accompanying Delivery Plan.
2. A presentation, providing a brief overview of the Area Plan under development, is attached at **Appendix A**. Committee Members are to note officers from the Regional Partnership Board will provide a brief overview of the presentation at the meeting.

Scope of Scrutiny

3. During this scrutiny, Committee Members will have the opportunity to contribute to the development of the Area and Delivery Plan by:
 - Exploring the development of the area plan and its subsequent delivery plan.
 - Considering the plan's proposed priorities and commitments, including how they have been determined and their effectiveness.
 - Provide their view on any additional commitments, and any actions required of those commitments, for incorporation into the plan.
 - Explore the partnership arrangements in place to implement the plan's commitments and actions.

Committee Members are reminded areas which relate specifically to children and

young people do not fall into the remit of this Committee.

4. At the start of the agenda item, Councillor Norma Mackie (Cabinet Member for Adult Services) will be offered the opportunity to make a statement. After which, lead officers from the Cardiff & Vale Regional Partnership Board will provide a brief overview of the presentation attached at **Appendix A**. Committee Members will then be able to engage with the attendees via a question and answer session.

Background – Cardiff & Vale Regional Partnership Board

5. The Cardiff and Vale of Glamorgan Regional Partnership Board (RPB) was established in April 2016 as part of the requirements of the Social Services and Wellbeing (Wales) Act 2014 (here after referred to as 'the Act').
6. Part 9 of the Act deals with partnerships, co-operation and integration, and requires the establishment of a Regional Partnership Board for each region in Wales; the region for Cardiff is 'Cardiff and the Vale of Glamorgan'.
7. The Act requires local authorities to make arrangements with their relevant partners in relation to adults with needs for care and support, carers and children. The Act places a duty on relevant partners to co-operate with, and provide information to, the local authorities for the purpose of their social services function, ensuring a full integration between the health and social services sector across the region.
8. Cardiff & Vale of Glamorgan RPB is made up of representatives from Cardiff Council, Vale of Glamorgan Council, Cardiff & Vale University Health Board, Welsh Ambulance Service NHS Trust, Cardiff Third Sector Council (C3SC), Glamorgan Voluntary Services (GVS), Llamau, Gofal, YMCA Cardiff, Care Forum Wales and carer representatives.

Cardiff & Vale RPB Purpose

9. The main purpose of the RPB is to secure better joint working between local health boards, local authorities, and the third sector; and to in turn ensure

effective services that best meet the needs of the population. The RPB ensures all partnership bodies within the field of health and social services work effectively together to:

- Respond to the local population needs assessment carried out in accordance with section 14 of the Act;
- Implement the plans for each of the local authority areas covered by the Board which must also be published under section 14A of the Act;
- Ensure the partnership bodies provide sufficient resources for the partnership arrangements in accordance with their powers under section 167 of the Act;
- Promote the establishment of pooled funds where appropriate;
- Ensure that services and resources are used in the most effective and efficient way to improve outcomes for people in their region – including the use of the Integrated Care Fund;
- Prepare an annual report for Welsh Ministers on the extent to which the board's objectives have been achieved;
- Provide strategic leadership to ensure that information is shared and used effectively to improve the delivery of services, care and support, using technology and common systems to underpin this;
- Inform the development of the Cardiff and Vale of Glamorgan Public Service Board's Wellbeing Plan and support delivery in response to the requirements of the Wellbeing of Future Generations Act 2015.

10. The Regional Partnership Board will also prioritise the integration of services in relation to:

- Older people with complex needs and long-term conditions, including dementia;
- People with learning disabilities;
- Carers, including young carers;
- Integrated Family Support Services;
- Children with complex needs due to disability or illness;

Background – Cardiff & Vale Regional Partnership Board Area & Delivery Plan

11. The Well-being of Future Generations (Wales) Act 2015 inserted section 14A into the Social Services and Well-being (Wales) Act 2014 which requires local RPB's to prepare and publish a plan (the Area Plan) setting out the range and level of services they provide, or will arrange to provide, in response to their Population Needs Assessment and Market Stability Reports.
12. For Members information, Area Plans are designed to set out the RPB's priority areas and the relevant commitments of those priority areas. The accompanying Delivery Plan, then sets out how those commitments will be achieved.
13. The Cardiff and Vale Regional Partnership Board is currently preparing their next Area Plan (and the accompany Delivery Plan) for the period 2023-2028. The purpose of this agenda item is for the RPB to share the current progress of the Plan and receive committees views to inform the final plan.
14. In March 2018, Cardiff Council's Community & Adult Services Scrutiny Committee contributed to the Cardiff and Vale RPB Area Plan, entitled ['Me, My Home & My Community 2018- 2023'](#). And its relevant [Delivery Plan](#).
15. Committee Members will note from the previous Area Plan ('Me, My Home, My Community'), Area Plans will provide detail on how the plan has been developed including an assessment of the Population Needs Assessment and Market Stability Report; how priorities and commitments were identified; how the plan contributes towards local and national objectives and outcomes and how the Plan will be monitored and reviewed.
16. The accompanying Delivery Plan set out how partners will achieve the priorities identified in the Area Plan. Providing information such as:
 - How will we deliver?
 - Partner Agencies

- Reporting Mechanism
- Key Actions and Time Frame
- Resources

Legal Implications

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

Financial Implications

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

RECOMMENDATIONS

It is recommended that the committee:

- I. Consider the presentation attached at **Appendix A** and the background information shared in this Cover Report; and decide what comments and observations it wishes to offer.
- II. Consider the way forward with regard to any further scrutiny of this issue.

DAVINA FIORE

Director of Governance and Legal Services

14 March 2023



Cardiff & Vale RPB - Please get in touch:
www.cavrpb.org hsc.integration@wales.nhs.uk @RPB_CAV

CARDIFF AND VALE JOINT AREA PLAN 2023-2028 – Development Update

For consideration today

- Quick overview of the Area Plan;
- Development and Engagement so far
- Introduction to emerging commitments;
- Questions for discussion
- Next Steps

Area Plan 2023-28: headlines

- Published 1st April 2023
- Five year strategic plan for the RPB
- Annual delivery plans
- Informed by:
 - Population Needs Assessment and Wellbeing Assessments
 - Market Stability Report
 - Local knowledge and insight
- Draws on and aligns with:
 - National policy
 - Organisational plans
 - PSB wellbeing plans
 - RPB 5-10 year strategic capital plan
 - Pan-cluster planning group assessments and plans
- Development of RPB itself: partnership development plan

Comprises 2 documents:



Area Plan with high level commitments for each priority area.



Accompanying Delivery Plan

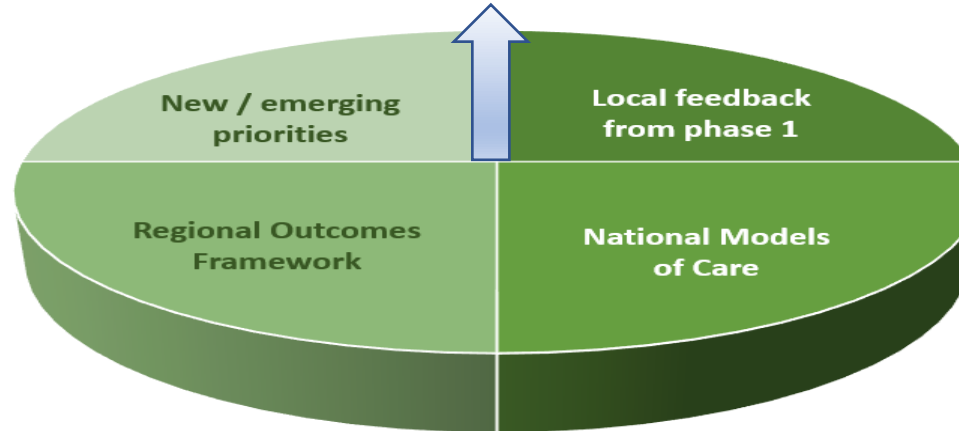
Area Plan 2023 – 2028 Roadmap

Phase 3: Delivery planning
March to May 2023



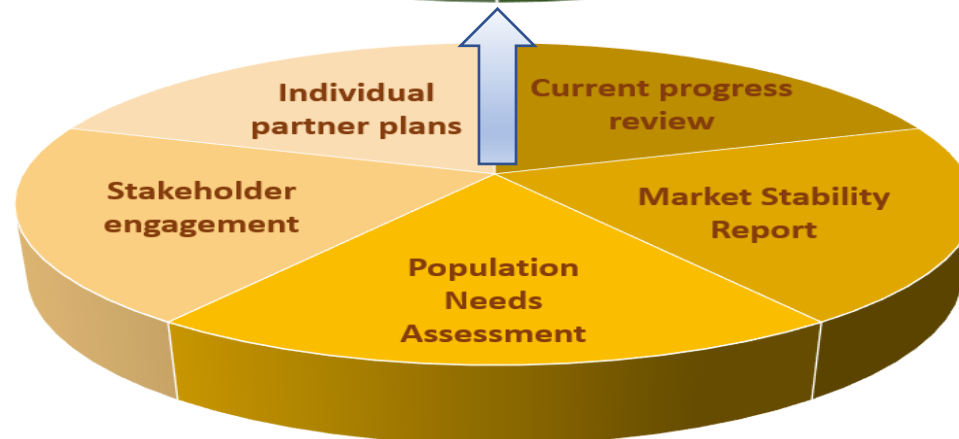
Delivery: agreeing what we need to do over a 5 year timeline, together with identifying the best mechanism to lead each component.

Page 14
Phase 2: Strategic Prioritisation
January – March 2023



Considering national drivers alongside local need to agree a shortlist of key, outcome-focused priorities that will make the biggest difference for our community.

Phase 1: Looking Back and casting forward
October – December 2022



Local Perspective: what have we achieved – where do we think we should go next?

Engagement

Workshops:

- 10 November 2022
- 1 December 2022 (Learning Disability Partnership Group)
- 27 Feb 2023
- 9 March 2023 (Mental Health)

Meetings with Stakeholders

So far, we have worked with over 150 people (councillors, staff and service users) and held over 250 conversations to develop our Area Plan.

Public Ideas Boards:

- [Children and Young People](#)
- [People with Dementia](#)



Strategic direction as a partnership and interpretation of national policy. The Board sets out its work in the Joint Area Plan and accomplishes it through the arrangements below.

Partnership governance

Public Service Boards

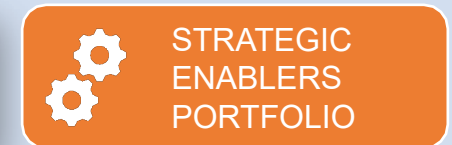


Statutory partners governance:
duties, plans and decision-making

Creates conditions for programmes to deliver.
Interprets and operationalises RPB direction.
Provides assurance to the RPB (and PSBs as relevant) in the delivery of RPB priorities.

STRATEGIC LEADERSHIP GROUP

Themes based on life-stages



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Programmes and strategic enablers with programme board arrangements as required to support delivery

- emPOWER
(children and young people's emotional wellbeing and mental health)
- Complex health and disabilities
- Early Years Pathfinder

- Learning disabilities
- Unpaid carers
- Neuro-divergence
- Mental health
- Physical disabilities
- Sensory impairment
- VAWDASV
reports to the Community Safety Partnership

- @home
- Dementia

- Digital Care Region
- Capital programme
- Joint Commissioning
- Workforce and OD
- Regional Innovation Coordination Hub

Over the next five years we will:



- Enable safe and supportive communities that keep our infants, children and young people safe from harm
- Deliver a Nurturing, Empowering, Safe and Trusted approach to emotional wellbeing and mental health
- Improve the support offer for infants, children and young people with co-occurring complex needs



- Develop integrated support services that deliver outcomes that matter, enabling people with learning disabilities to live as independently as possible in their local community
- Insert Violence Against Women, Domestic Abuse and Sexual Violence
- Ensure that people who live, work, study in and visit Cardiff and the Vale of Glamorgan have the opportunity to live positive, independent lives without being affected by violence and abuse.
- Work with stakeholders and people with mental health needs to find out more about their experiences and priorities, then develop and deliver services that support people to have good mental health
- Identify and recognise unpaid carers for the vital contribution they make to the community and the people they care for, and in doing so enable unpaid carers to have a life alongside caring
- Work with stakeholders and people with physical and sensory disabilities to find out more about their needs, experiences and priorities, developing and delivering changes that enable people to do the things that matter most to them



- Establish integrated, locality-based, health & care services focused on meeting and improving the health and wellbeing of the local population, based on the ambitions of A Healthier Wales
- Raise awareness of Dementia and its determinants whilst working to develop community-based services that enable equitable and timely access to diagnosis and person-centred care

Our Commitment to Infants, Children and Young People

Over the next 5 years we will:

- Work together to keep our infants, children and young people safe from harm
- Deliver a Nurturing, Empowering, Safe and Trusted approach to emotional wellbeing and mental health
- Improve the support offer for infants, children and young people with co-occurring complex needs

This is important because:

- Approximately 740,000 people (13%) of our population are young people aged under 18.

The 2011 Census identified 1,579 young carers in Cardiff and the Vale of Glamorgan, but this is known to be an underestimation

The pandemic response has had a significant negative impact on children and young people in Wales on mental health and well-being.

- Regionally, we see increased attendances to the Paediatric Emergency Department for mental health disorders and strain on specialist services such as Child and Adolescent Mental Health Services (CAMHS) crisis teams.
- The early years are a crucial period of development, and Adverse Childhood Experiences (ACEs) have a detrimental effect on adult mental health. Addressing these issues is crucial in reducing likely demand for services in the long term

Policy links:

- [The NEST Framework - NHS Wales Health Collaborative](#)
- [No Wrong Door: bringing services together to meet children's needs - Children's Commissioner for Wales](#)
- [Review of Neurodevelopmental Services](#)
- [Programme Board policy statement: Removing profit from the care of looked after children](#)
- National Trauma Framework for Wales
- [Healthy Child Wales programme 2020](#)

Individual Stakeholder Priorities links:

- [Cardiff and Vale UHB IMTP 2019-2022](#)
- [Cardiff & Vale Regional Safeguarding Boards: Tackling Exploitation Strategy](#)
- [Cardiff Local Authority Children's Services Directorate Delivery Plans](#)
- [Vale Local Authority Delivery Plan for Children's Services](#)
- [Cardiff Children's Services Strategy](#)
- [Vale Children's Services Strategy](#)

We will deliver:

Ongoing:

- Preventative strategies in delivering education, health and support
- Adopt the NEST Framework
- Deliver the priorities set out in 'No Wrong Door'
- Strengthen actions to ensure information is accessible to children and young people
- Strengthen actions to ensure children and young people and families are invited to co-produce services that are person-centred

New:

- Deliver a Nurturing, Empowering, Safe and Trusted approach to emotional wellbeing and mental health
- Improved transition arrangements
- An improved and integrated support offer for co-occurring complex needs
- A strengthened workforce to support delivery of our commitments
- Joint approaches to commissioning and funding for complex care
- Services and accommodation to support families to stay together safely and therapeutic support for care experienced children
- Strengthen and build on existing work around the first 1000 days of life

Models of Care:



- Improved coproduction through effective engagement with children and young people, particularly with less engaged groups *
- Infants, children and young people will receive the support they need at the time they need it*
- Early responses that are needs led, not diagnosis dependent
- An integrated model of care will support services to work better together
- Equitable access to support for all infants, children and young people*
- Early intervention and prevention across a child's journey starting within the first 1000 days into adulthood*
- Strengthen data and information that supports better partnership planning

This will mean

- Increased involvement of young people in service development
- Reduced waiting times for assessment
- Reduced length of hospital stay
- Increased local placements
- Joint service delivery
- Increase access to community support

Our Commitment to People with Learning Disabilities

Over the next 5 years we will:

Develop integrated support services that deliver outcomes that matter, enabling them to live as independently as possible in their local community

This links with our shared outcomes:

Increasing time for people to live their lives; Increased living well in their own home and community; Improved environment that enables people's choices; More empowered workforce; Better start for children and young people; People get a safe response when in urgent need; Decreased avoidable harm or mortality; Reduced wasted system resource

This is important because:

In 2017, there were 7,081 adults in Cardiff estimated to have a learning disability, of whom 1,175 received support from the Learning Disability Services (equal to 78% of people with a moderate or severe learning disability).

For the Vale of Glamorgan 2,400 adults were estimated to have a learning disability, of whom 448 106 received support from Learning Disability Services. This represents 90% of those with a moderate or severe learning disability.

People with learning disability are more likely to have or develop other co-morbidities and greater health inequalities.

These people are also more likely to have been dis-advantaged by COVID-19 and the cost of living crisis.

Policy:

- [Social Services and Well-being \(Wales\) Act 2014](#)
- [Well-being of Future Generations \(Wales\) Act 2015](#)
- [Learning Disability - Improving Lives Programme \(2018\)](#)
- [Additional Learning Needs and Education Tribunal \(Wales\) Act 2018](#)

Partner Priorities:

- [Cardiff and Vale of Glamorgan Joint Commissioning Strategy for Learning Disabilities 2019-2024](#)
- [Cardiff Local Authority Adults Housing and Communities Directorate Delivery Plan](#)
- [Vale Local Authority Adult Services Plan](#)
- [Cardiff and Vale UHB IMTP 2019-2022](#)
- [Cardiff Local Authority Children's Services Directorate Delivery Plans](#)
- [Vale Local Authority Delivery Plan for Children's Services](#)

We will deliver:

Ongoing:

- Increased access to annual health checks
- Social media, technology and offline information alternatives to help share information
- Strengthened engagement and co-production
- Improved services for people to live closer to home with the right support and maximise their independence
- Increased access to work, activities and volunteering.
- Better information to young people and carers on moving from child to adult services
- Increased number of Adult Placement Carers
- Increased technology support for independent living
- Good practice to support people in assisted living where relationships between residents come under stress

New:

- Mitigate the long term impact of COVID 19
- Contribute to data development to inform future planning
- Enable choice in planning for supported living
- Ensure equitable access to ongoing support e.g. dentist, podiatry, eye checks, healthy living, smear checks, sexual health and relationships.
- Ensure people with Down Syndrome have equitable access dementia screening
- Mitigate the impact of cost of living and transport on accessing the right support/right time.
- Develop outcome-based joint commissioning
- Review and refresh our strategic intentions for 2025 onwards in line with Area Plan requirements

With the following results:

People with learning disabilities will:

- Improved engagement and co-production
- Receive the support they need at the time they need it
- Have equitable access to health care and support
- Be able to live closer to home
- Have access to information and technology to support their independence
- Have access to work, volunteering and day opportunities

Increased people accessing GP Check (Health checks)

Models of Care:



Our Commitment to Unpaid Carers

Over the next 5 years we will:

Identify and recognise unpaid carers for the vital contribution they make to the community and the people they care for, and in doing so enable unpaid carers to have a life alongside caring.

This links with our shared outcomes:

- Increasing time for people to live their lives
- Increased living well in their own home and community
- Improved environment that enables people's choices
- More empowered workforce
- Reduced wasted system resource

This is important because:

Unpaid carers play a vital role in our communities by providing care and support to people who would otherwise require health or social care intervention.

The economic value of the contribution made by unpaid carers in Wales is estimated at £8.1 billion a year. It is estimated that there are over 50,000 unpaid carers across Cardiff and the Vale of Glamorgan.

This programme of work aims to:

- Increase awareness of the role of unpaid carers
- Increase identification of unpaid carers
- Improve services and access to support for unpaid carers
- Improve the wellbeing of unpaid carers and therefore reduce the need for crisis or long-term intervention.

This work supports the region to deliver against the priorities of the National Strategy for Unpaid Carers in Wales of:

- Identifying and valuing unpaid carers
- Providing information, advice and assistance
- Supporting life alongside caring
- Supporting unpaid carers in education and the workplace

We will deliver:

Policy:

- [Social Services and Well-being \(Wales\) Act 2014](#)
- [Well-being of Future Generations \(Wales\) Act 2015](#)
- [National Strategy for Unpaid Carers: Delivery Plan](#)
- [Dementia Pathway of Standards \(link with the dementia programme\)](#)

Partner Priorities:

- [Unpaid Carers Charter](#)
- [Cardiff Local Authority Adults Housing and Communities Directorate Delivery Plan](#)
- [Vale Local Authority Adult Services Plan](#)
- [Cardiff and Vale UHB IMTP 2019-2022](#)
- [Cardiff and Vale UHB IMTP 2019-2022](#)
- [Cardiff Local Authority Children's Services Directorate Delivery Plans](#)
- [Vale Local Authority Delivery Plan for Children's Services](#)

Ongoing:

- **Delivering the Unpaid Carers Charter** – a set of regional commitments to support identification, awareness and development of services for unpaid carers over the next 5-10 years
- **Continuing delivery of the Carers Gateway** – providing a single point of access for information advice and support for unpaid carers
- **Providing specific support for Young Carers** – providing information, advice and support services specifically to young carers
- **Strengthening the role of carers in discharge planning** – support for unpaid carers when the person they care for is admitted and discharged from hospital
- **Carers Assessment** – support development of the Carers Needs Assessment process and strengthen clear pathways for carers assessments within local authorities following a “what matters” conversation

New:

- Review the pathway for **mental health and wellbeing support** to unpaid carers. This would include physical and emotional support for young carers to reduce the risk of adverse childhood experience (ACE), as well as reduce waiting time for specialist services through the provision of early access to the right advice and support.
- Inform the development of **person-centred flexible respite** for unpaid carers inclusive of young carers including emergency and pre-planned respite.
- Supporting working age carers with **employment alongside and after caring**, through opportunities to develop skills and experience to support unpaid carers back to work, as well as supporting employers to understand the role of unpaid carers and ensure they are supported and maintained in employment.
- Review the need for an **updated carers directory**, which is updated regularly and available digitally, and publicise widely.

Models of Care:



With the following results:

Carers will:

- Be recognised for the vital role they play in providing care and support.
- Understand their rights
- Have access to support that enables them to carry out their role
- Have access to breaks and respite
- Be supported to have fulfilling lives that work alongside their caring role
- Play a fundamental role in planning care and support for the person they look after.

This will mean:

- Increased numbers of carers assessments
- Increased number of recognised unpaid carers
- Increased numbers of unpaid carers accessing information and support

Our Commitment to reducing Violence Against Women, Domestic Abuse and Sexual Violence

Over the next 5 years we will:

Ensure that people who live, work, study in and visit Cardiff and the Vale of Glamorgan have the opportunity to live positive, independent lives without being affected by violence and abuse.

This links with our shared outcomes:

Increasing time for people to live their lives; Increased living well in their own home and community; Improved environment that enables people's choices; More empowered workforce; Better start for children and young people; People get a safe response when in urgent need; Decreased avoidable harm or mortality; Reduced wasted system resource

This is important because:

Violence against women, domestic abuse and sexual violence (VAWDASV) has far-reaching consequences for families, children, communities and society as a whole. Whilst anyone (women, men, children and young people) can experience VAWDASV, it is women and girls who are disproportionately affected by domestic abuse, rape and sexual violence, sexual exploitation (including through the sex industry), modern day slavery, forced marriage, honour-based abuse, female genital mutilation, child sexual exploitation and abuse, stalking and sexual harassment. This can happen in any relationship regardless of sex, age, ethnicity, gender, sexuality, disability, religion or belief, income, class, geography or lifestyle.

Individual Stakeholder Priorities links:

- [Tackling Violence Against Women and Girls: a Joint Strategy 2019-2024 \(South Wales Police and Crime Commissioner\)](#)
- Public Service Board Well-being Plan 2023-2028 ([Cardiff/Vale](#))

Policy links:

- [VAWDASV \(Wales\) Act 2015](#)
- [Wellbeing of Future Generations \(Wales\) Act 2015](#)
- [Social Services and Well-being \(Wales\) Act 2014](#)
- [Housing \(Wales\) Act 2014](#)
- [Renting Homes \(Wales\) Act 2016](#)
- [Domestic Abuse Act \(2021\)](#)
- [Council of Europe Convention on preventing and combating violence against women and domestic abuse \(ratified 2022\)](#)
- [VAWDASV: Strategy 2022-2026 \(Wales\)](#)
- [Cardiff and Vale of Glamorgan Regional VAWDASV Strategy 2023-2028](#)
- [Regional Safeguarding Board Annual Plans](#)
- Single Unified Safeguarding Review process (Wales)

We will deliver:

Ongoing:

- Improve awareness amongst survivors, bystanders, and service providers of the recognition and management of VAWDASV.
- Deliver the required elements of the National Training Framework to all relevant staff.
- Improve multi-agency responses by increasing understanding of risk factors & lived experiences.
- Monitor evolving trends in all forms of abuse & ensure services anticipate changes in demand.
- Continued investment in specialist support services and strengthen availability of provision.
- Increase practitioners' understanding of perpetrator behaviour.

New:

- Ensure the lived experiences of survivors informs ongoing service development and delivery.
- Maintain and extend a range of interventions to target known and potential perpetrators of abuse.
- Challenge victim blaming attitudes to restore survivors' confidence & ability to access services.
- Prioritise intervention for children & young people to prevent issues from arising or escalating.

With the following results:

- Partnership working in the region is strengthened to deliver timely and effective victim-centred service responses.
- Accountability for abusive behaviour remains with the perpetrator(s).
- A range of opportunities to break the cycle of all forms of victimisation are available to perpetrators through education, early intervention and behaviour changing programmes.
- Children and young people are informed and understand the importance of consent and healthy relationships.
- Communities are supported to understand the nature of VAWDASV and the action(s) that they can take to challenge it.
- Specialist high quality, needs-led, strength-based, trauma-informed and person-centred services are available to survivors of VAWDASV in the region.
- Survivors are able to access therapeutic support to rebuild their lives free from abuse.

Our Commitment to People with Physical and Sensory Impairment

Over the next 5 years we will:

Work with stakeholders and people with physical and sensory disabilities to find out more about their needs, experiences and priorities, developing and delivering changes that enable people to do the things that matter most to them.

This links with our shared outcomes:

- Increased living well in their own home and community
- Improved environment that enables people's choices
- Increasing time for people to live their lives
- Reduced wasted system resource

This is important because:

Around 1 in 5 people in Cardiff and the Vale of Glamorgan have a disability. We recognise the importance of coproducing our regional plans to ensure they reflect the priorities and experiences of disabled people.

The Welsh Government published its 'Action on Disability: The Right to Independent Living Framework and Action Plan' in 2019 stating their commitment to disabled people fulfilling their potential and achieving their ambitions and dreams in line with the 'Social Model of Disability' and recognises the persistence of poverty and exclusion.

Policy links:

- [Social Services and Wellbeing Act \(Wales\) 2014](#)
- [Equality Act 2010](#)
- [Welsh Government 'Action on Disability: The Right to Independent Living Framework and Action Plan'](#)
- [Welsh Government: Locked out: liberating disabled people's lives and rights in Wales beyond COVID-19](#)
- [National Health Service \(Wales\) Act 2006](#)
- [Welsh Government Health and Care Standards including 'Communicating Effectively'](#)
- [British Sign Language Act 2022](#)
- [UK Government 'Inclusive Communication Guidance'](#)
- [Cardiff and Vale UHB: Interpretation Policy](#)

Individual Stakeholder Priorities links:

- [Cardiff Council: Equality & Inclusion Strategy 2020 - 2024](#)
- [Vale of Glamorgan Council Disability Equality Scheme](#)
- [Cardiff and Vale UHB: Strategic Equality Plan: Caring about Inclusion 2020-24](#)
- [Cardiff Council: Wellbeing Report](#)
- [Vale of Glamorgan Council: Service Plans](#)
- [Cardiff and Vale UHB: Interpretation and Translation Services Policy](#)

We will deliver:

Our joint priorities are:

- A co-produced strategy which will define a future integrated delivery model for people with physical and / or sensory impairment.

We are committed to:

- Focusing on 'what matters' most to people.
- The social model of disability
- Ensuring support is age and need appropriate.
- Developing peer support and advocacy.
- Ensuring co-ordinated and easy access to services.
- Prevention and early intervention and support
- Optimising access to the right accommodation, assistive technology and support that enables independence.
- Ensuring communication, support and services are accessible

Models of Care:



With the following results:

A co-produced plan with stakeholders and people with physical and sensory impairment setting out how we will work together to enable people to do the things that matter most to them.

Our Commitment to People with Neurodiversity

Over the next 5 years we will:

Strengthen provision of Neuro-diversity services with a focus on providing the right support at the right time.

This links with our shared outcomes:

- Increasing time for people to live their lives
- More empowered workforce
- Better start for children and young people
- People and their needs at the centre
- Value everyone's time

This is important because:

There are over 6,000 people with a diagnosis of Autism within the region. Not all autistic people will have been diagnosed.

The number of people aged 18-64 with an autism spectrum disorder is expected to increase by about 13% (425 people) between 2017 and 2035, with the largest increases being seen in people aged 35-44 those aged 75+.

Across Wales, negative mental health impacts were particularly significant for autistic people during the pandemic, specifically depression and anxiety.

Welsh Government is expanding the RPB's focus from Autism to include all Neurodiversity issues.

Policy links:

- [Welsh Government Review of the Demand, Capacity and Design of Neurodevelopmental Services](#)
- [NICE guidelines](#)
- Social Services Annual Report: [Cardiff Council](#) / [Vale Council](#)
- [Autism Code of Practice](#)

Individual Stakeholder Priorities links:

- [Cardiff and Vale of Glamorgan Joint Commissioning Strategy for Learning Disabilities 2019-2024](#)
- [Cardiff Local Authority Adults Housing and Communities Directorate Delivery Plan](#)
- [Vale Local Authority Adult Services Plan](#)
- [Cardiff and Vale UHB IMTP 2019-2022](#)
- [Cardiff Local Authority Children's Services Directorate Delivery Plans](#)
- [Vale Local Authority Delivery Plan for Children's Services](#)

We will deliver:

Ongoing

A continued Integrated Autism Service

New:

- Strengthened support on a needs led basis to ensure the right support is available at the right time.
- Improvements in ADHD service provision.
- Transitional arrangements which enable a seamless journey for young people into adulthood.
- The new national guidance on neurodiversity requirements.
- Improved timeliness and access to assessment and diagnosis.
- The Code of Practice.

Models of Care:



With the following results:

People with ND will have:

- Timely access to assessment, diagnosis, care and support.
- Services that work better together.
- A skilled, multi-agency workforce trained to address people's needs.
- Stronger links with Children and Young People's provision to maximise prevention and early intervention opportunities and promote better transitions into adult life.

This will mean

- Reduced waiting times for access to assessment
- Increased access to support
- Increased practitioner awareness
- Increased well-being of adults

Our Commitment to People with Mental Health Needs

Over the next 5 years we will:

Work with stakeholders and people with mental health needs to find out more about their experiences and priorities, then develop and deliver services that support people to have good mental health.

This links with our shared outcomes:

- Increased living well in their own home and community
- Improved environment that enables people's choices
- Increasing time for people to live their lives
- Reduced wasted system resource

This is important because:

A recent ONS survey recorded that 9% of our regional population had a self-reported mental disorder.

This is likely to have increased in the aftermath of COVID-19.

Welsh Governments cornerstone strategies for mental health – *Talk to Me 2* and *Together for Mental Health* have reached their conclusion and new strategies are under development.

Locally, we recognise specific concerns relating to: the impact of increases in the cost of living, homelessness, social isolation along with the needs of a range of people recognised as priority groups within other sections of this Area Plan.

We need to ensure that enabling good mental health is a key priority for all priority groups.

Policy links:

- [Social Services and Wellbeing Act \(Wales\) 2014](#)
- [Equality Act 2010](#)
- [Together for Mental Health](#)
- [Talk to Me 2](#)
- [6 Goals for Urgent and Emergency Care](#)
- [Beyond the Call](#)
- [Crisis Care Concordat](#)
- [No Decision About Me Without Me](#)
- [PHW Promoting Individual and Community Well-being](#)

Individual Stakeholder Priorities links:

- [Cardiff Local Authority Adults Housing and Communities Directorate Delivery Plan](#)
- [Vale Local Authority Adult Services Plan](#)
- [Cardiff and Vale UHB IMTP 2019-2022](#)
- [Cardiff Local Authority Children's Services Directorate Delivery Plans](#)
- [Vale Local Authority Delivery Plan for Children's Services](#)

We will deliver:

A joint review of our previous strategies and action plans, working with service users to identify and deliver key priorities for development over the next 5 years.

This is likely to include:

- Identifying new ways of building and retaining our workforce;
- Delivery of the psychological support wherever it is required;
- Delivering trauma informed care in all our mental health provision;
- Making best use of technology and social prescribing;
- Pathways for people with emotionally unstable personality disorders;
- Development in adult fostering as an alternative to hospital and placement;
- Developing effective links with groups across our community with a high prevalence of mental health disorders
- Include needs-based mental health support within integrated cluster-based services
- Effective transition arrangements for young people with a mental health need/serious emotional distress when entering adult services (18+)

Models of Care:



With the following results:

A co-produced plan with stakeholders and people with mental health needs setting out how we will work together to enable people to do the things that matter most to them.

Our Commitment to Ageing Well @Home

Models of Care:



Over the next 5 years we will:

Establish integrated, locality-based, health & care services focused on meeting and improving the health and wellbeing of the local population, based on the ambitions of A Healthier Wales

This links with our shared outcomes:

Increasing time for people to live their lives
Increased living well in their own home and community
Improved environment that enables people's choices

More empowered workforce
People get a safe response when in urgent need
Decreased avoidable harm or mortality
Reduced wasted system resource

This is important because:

The number of people aged 65 to 84 years is expected to increase from c. 70,000 people to c. 93,000 people between 2019 and 2039 - a rise from 14% to 16.2% of the total population.

Life expectancy is known to be associated with socio-economic status: in 2017, there was a life expectancy gap of 8.6 years for males and 6.6 years for females, between the most and least disadvantaged areas in Cardiff and the Vale of Glamorgan (PNA 2022).

'A Healthier Wales: our Plan for Health and Social Care' sets out a clear vision for a 'whole system approach to health and social care' focusing on supporting health and wellbeing and preventing illness.

The @Home programme will deliver:

- a new model of place-based, joined-up care and support across NHS, councils, third sector services and local community networks.
- designed around the person and their family/support network.
- independence through care and support delivered at home or closer to home.

Policy links:

- [A Healthier Wales](#)
- [Age Friendly Wales](#)
- [National Strategic Programme for Primary Care](#)
- [6 Goals for Urgent and Emergency Care](#)
- Further Faster Integrated Community Care Services for Wales (no link available)

Individual Stakeholder Priorities links:

- [Cardiff Ageing Well Strategy](#)
- [Shaping Our Future Wellbeing](#)
- [Cardiff Local Authority Adults Housing and Communities Directorate Delivery Plan](#)
- [Vale Local Authority Adult Services Plan](#)
- [Cardiff and Vale UHB IMTP 2019-2022](#)

The @Home Programme will deliver:

An Integrated Community Care Service including:

- **Coordinated access to community services** – improve and streamline community referral routes through a single point of access
- **Intermediate care** – rightsized and consistent target operating model for step-up and step-down reablement
- **Locality model/MDT clusters** – roll-out of the learning and development of the South West Cardiff Cluster model together with a co-produced new locality operating model
- **Health and Wellbeing Centres** – delivery of the capital assets which support joined up community services
- **Key enablers** – delivering alongside the programme focussed on integrated workforce, integrated care records (Digital Care Region), integrated Business Intelligence.

New:

- **Supporting Mental Health** with a focus on increased prevention and support for people who may have delirium, dementia and/or depression
- **End of life** - Improve services to support planning that empowers choice and reduces avoidable, multiple hospital admissions.
- **Cost of living** - provision of effective information and support to help address the impact of rising food, energy and travel costs
- **Loneliness and isolation** - increasing identification of those at risk and improving access to services which can support them.
- **Alcohol use** - Reduce harms from substance use, focussing on prevention and early identification of harmful alcohol use.
- **Falls prevention:** Extend the reach of community services to reduce risk of falls.

With the following results:

Ageing Well @home will ensure:

- Access to a range of services which help long term wellbeing and prevent reliance upon long term health and social care.
- Opportunities for home-based re-ablement instead of a hospital stay.
- Those at greatest risk of an emergency hospital attendance will have specific plans in place to reduce that need.
- Advance care plan support is in place.
- Optimised access to the right accommodation, assistive technology and support to enable independence.

This will mean:

- Reduced unplanned admissions to hospital and long term care
- Reduced attendances at EU and crisis-led packages of social care
- Reduced hospital length of stay
- More healthy days at home
- Reduced attendances at EU and unplanned admissions as a result of falls

Our Commitment to People with Dementia

Over the next 5 years we will

Raise awareness of Dementia and its determinants whilst working to develop community-based services that enable equitable and timely access to diagnosis and person-centred care.

This links with our shared outcomes:

- Increasing time for people to live their lives
- Increased living well in their own home and community
- Improved environment that enables people's choices
- More empowered workforce
- People get a safe response when in urgent need
- Decreased avoidable harm or mortality
- Reduced wasted system resource

This is important because:

There are approximately 7,000 people living with dementia assumed to be living in our region. However 47% of these people are currently un-diagnosed.

It is anticipated that these numbers will increase by c.25% over the next 5 years

One third of this population live in care homes whilst the others live within the community.

The condition brings with it a number of co-morbidities and complications including delirium and increased infection risk.

Our local plan is already in place that focuses on bringing dementia management closer to home.

- Policy links**
- [Dementia Action Plan](#)
 - [Social Services and Well-being \(Wales\) Act 2014](#)
 - [Well-being of Future Generations \(Wales\) Act 2015](#)
 - [National Strategy for Unpaid Carers: Delivery Plan](#)
 - [Dementia Pathway of Standards](#) (link with the dementia programme)

- Individual Stakeholder Priorities links:**
- [Cardiff and Vale Dementia Strategy 2018-28](#)
 - [Cardiff Ageing Well Strategy](#)
 - [Shaping Our Future Wellbeing](#)
 - [Cardiff Local Authority Adults Housing and Communities Directorate Delivery Plan](#)
 - [Vale Local Authority Adult Services Plan](#)
 - [Cardiff and Vale UHB IMTP 2019-2022](#)

We will deliver:

- Ongoing:**
- Develop **compassionate communities** who are aware of their risk factors through a coordinated campaign of raising awareness and an increased number of 'dementia friendly' communities.
 - Improve **community-based care and support** through increasing advocacy in the design of person-centred care plans and service developments.
 - Create clear community-based pathways for **timely assessment and diagnosis**.
 - Deliver on the commitments of the **Dementia Friendly Hospital Charter**.
 - Develop a regional approach to dementia care **learning and development**.

- New:**
- Needs-focused accommodation solutions.
 - Innovative research including 'technology enabled care' to support strength-based approaches in care for all ages and stages.
 - Pathways for people with learning disabilities who are at higher risk of developing dementia.
 - Improved awareness and access to Advance Care Planning.
 - Hospital-based Liaison Support to create a "dementia friendly" journey through hospital.
 - Innovative and flexible support for unpaid carers, including responsive respite options for different needs.

Models of Care:



With the following results:

- People experiencing Dementia will:
- Know how to actively reduce their risk factors.
 - Live in local communities who are empowered to be safer places for people with Dementia.
 - Receive an earlier diagnosis, especially in those population groups where dementia is likely to be most prevalent.
 - Have specific plans in place to reduce the need for an emergency hospital attendance / admission.
 - Have plans in place to support their needs when a hospital visit is necessary.
 - Receive support to develop advance care plans where appropriate.
 - Receive optimised access to the right accommodation, assistive technology and support to enable independence.
 - Unpaid carers will have access to a wide range of help and support.
- This will mean:
- Reduced waiting times for assessment and diagnosis.
 - Increased numbers of dementia friendly businesses and communities.
 - Reduced attendances at EU and unplanned admissions due to lack of support for unpaid carers.
 - Increased numbers of workforce trained through the Good Work Framework for dementia.

Questions for today (and next steps)

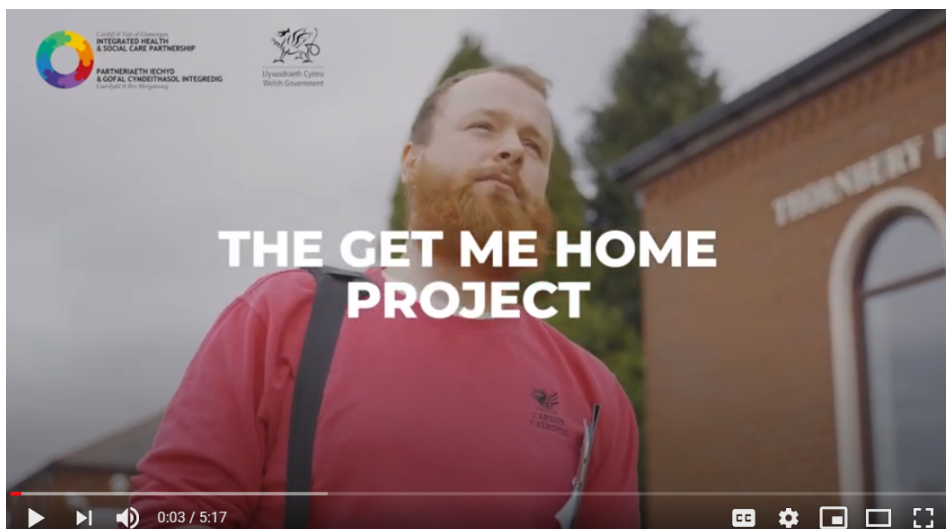
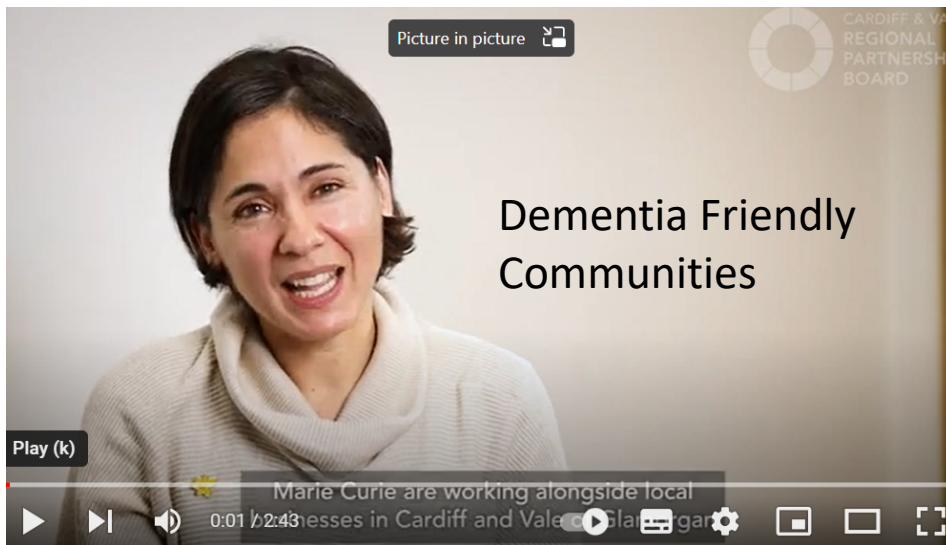
Consider the emerging commitments for Starting Well, Living Well and Ageing Well

- Have we got them right – are we missing anything?
- Consider where we might work together to support delivery
- How do we ensure we're making the right connections between our work plans?
- How would you like to hear about our progress?

Next Steps:

- Ongoing engagement and assurance until end March 2023
- Consideration and approval by RPB on 25th April 2023
- Share with all partners for information by end May 2023.
- Delivery planning and implementation – end March 2023 onwards.

Achievements so far....



**CYNGOR CAERDYDD
CARDIFF COUNCIL**

COMMUNITY & ADULT SERVICES SCRUTINY COMMITTEE

20 MARCH 2023

COMMUNITY & ADULT SERVICES - COMMITTEE BUSINESS

Purpose of Report

1. To seek committee's approval of the draft Community & Adult Services Scrutiny pages of the Scrutiny Annual Report 2022/23, as proposed at **Appendix A** and **Appendix B**.
2. This report also invites Members to express an interest in sitting on the Replacement Local Development Plan (RLDP) Joint Scrutiny Task and Finish Group.

Scrutiny Annual Report 2022/23

3. The Council's Constitution requires Scrutiny Committees to report annually to a formal meeting of Council on their work during the past year, and to propose insight into their future work programmes. If the Scrutiny Report is agreed by Council, it will become available for download bi-lingually from the Council's website, in standard or large print version, and will also offer a translation in other minority languages if requested.
4. Scrutiny Annual Reports capture the work, and impact, of all five scrutiny committees. They are designed to provide a qualitative and quantitative assessment of how Scrutiny has influenced the way Council services are delivered; improved

stakeholder understanding, interest and participation in the council's decision-making process; and the value of Member-led / stakeholder informed decision making.

5. Scrutiny Annual Reports are public facing documents and so are structured to be short, impactful reads, in a bid to generate and encourage public interest, understanding and engagement with Scrutiny. For Members information, an example of a finalised Scrutiny Annual Report is available [here](#).
6. Within the Annual Report, each Scrutiny Committee has a dedicated section to highlight key areas of work they have undertaken during the period, May 2022 – April 2023.
7. A 'looking ahead' section at the end of the report, then provides members of the public with insight into potential, forthcoming areas of work. It is to be noted, the committee's areas of future work are to be agreed by the committee at a future work programming forum.
8. In preparation for the final draft of the Scrutiny Annual Report to be designed and considered at a meeting of Council, each committee is required to agree both the 'key areas of work' and 'looking ahead section' as relevant to their committee. Draft pages are therefore attached at **Appendix A** and **Appendix B** for this committee's approval.
9. To confirm, **Appendix A**, focuses on key areas of work undertaken by this committee during the municipal year, May 2022 – April 2023, with **Appendix B** proposing indicative information for the 'looking ahead' section of the report.

Background – Replacement Local Development Plan

10. The Replacement LDP is a crucial strategic document which governs the future development and economic growth of Cardiff till 2036. It is a key driver for investment, competitiveness, growth and environmental protection in Cardiff and will have implications for the wider city region.
11. In September 2021, the five Scrutiny Committees individually considered the first stage of the Replacement LDP - Vision, Issues and Objectives and Integrated Sustainability Appraisal Scoping Report - prior to its consideration by Cabinet. Following these meetings, a collective letter capturing all concerns and observations from all five committees was sent to Cabinet.
12. In October 2021, all five scrutiny Committees approved the establishment of a joint task & finish group, comprising the Chairpersons of the five Scrutiny Committees plus a volunteer from each Committee, to consider the next stage of the Replacement LDP, the Strategic Options. The Task Group met on several occasions, resulting in 2 letters to Cabinet setting out key findings and recommendations relating to consultation and engagement, strategic and delivery options, and accessibility, inclusivity and environmental sustainability.

The Preferred Strategy

13. The next stage of the Replacement LDP is the Preferred Strategy, which will set out the preferred level of housing and jobs growth for the plan and the spatial strategy to deliver this growth. It will also contain a number of draft strategic key policies – such as sustainable transport, protecting the environment and delivering quality new development – which will inform the preparation of a Deposit Plan.
14. Welsh Government guidance requires the Preferred Strategy to be founded on a robust and up to date evidence base; this is tested during the independent examination of the Deposit Plan.

15. The draft Preferred Strategy will be consulted on July - September 2023, finalised by the Council's Cabinet in Autumn 2023 and will then be considered for approval by Full Council.

The Scrutiny Process

16. It is essential that the Preferred Strategy is subject to robust scrutiny prior to being finalised by Cabinet.

17. The Scrutiny Chairs have agreed that a task and finish group be established, consisting of the Chairs of the five Scrutiny Committees and two volunteers from each committee.

18. The Task and Finish group needs to be established as soon as possible to plan and commence work around the RLDP Preferred Strategy, scheduled to go out to consultation in July 2023.

19. The Terms of Reference for the Task and Finish Group have yet to be set but will be established by the Task and Finish Group and presented to the 5 Scrutiny Committees for agreement.

20. Members might wish to consider the potential benefits of joining the task and finish group. Some of these benefits will include:

- Becoming involved in the scrutiny of a key strategic corporate and statutory document which has major implications for the future of Cardiff.
- Gaining an in-depth awareness of the issues underpinning the LDP and its process.
- Gaining experience of the Task and Finish process and the dynamics of working with Members from the Council's other four Scrutiny Committees.

21. It is proposed that the task group will meet from March 2023 onwards. Following approval of the Preferred Strategy, it is anticipated that the task and finish group will continue to meet periodically, to undertake scrutiny of future stages of the Replacement LDP.

Way Forward

22. During the meeting, Committee Members are to:

- Consider the draft Community & Adult Services Scrutiny Committee pages, attached at **Appendix A & Appendix B**, and advise if any amendments are required prior to its final consideration.
- Those Committee Members interested, to express their interest to sit on the RLDP Task and Finish Group that will consider the next stage of the RLDP process.

Legal Implications

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters, there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

Financial Implications

The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters, there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

RECOMMENDATION

23. The committee is recommended to:

- I. Consider, and if necessary, amend, the draft committee pages, attached at **Appendices A & B**.
- II. Seek and agree expressions of interest in sitting on the Replacement Local Development Plan Joint Scrutiny Task and Finish Group.

Davina Fiore

Director of Governance & Legal Services

14 March 2023

APPENDIX A

Scrutiny Annual Report 2022 – 2023

Draft Copy of the CASSC Committee Page – “Highlights of Our Work During 2022-23”

Our Membership – photos to be sourced from Cardiff Council website.

Councillor Bablin Molik– Chair

Councillors Ali Ahmed, Saleh Ahmed, Mike Ash-Edwards, Claudia Boes, Sue Lent, Margaret Lewis, Peter Littlechild, Mary McGarry

Our Purpose

- The Community & Adult Services Scrutiny Committee works to improve the Council’s services and policies in the areas of community and adult services. This includes matters that relate to housing, neighbourhood renewal, community safety, mental health, community services and adult social care.
- The Committee also serves as the Council’s Crime and Disorder Scrutiny Committee, reviewing actions taken by the Community Safety Partnership to address local issues of crime and disorder.
- We monitor the effectiveness of who the Council works with, its performance levels, how resources are spent, the effectiveness of measures in place and look to identify possible areas for improvement.

Our Key Achievements during 2022-23

- **The cost of living in the UK has been increasing since early 2021.** With a backdrop of growing demand, and continued uncertainty, this is an issue, affecting many, if not all, of Cardiff’s residents. In recognition of its prevalence, the Community & Adult Services Scrutiny Committee committed itself to examining the **council’s offerings of support.**

In consultation with the **council’s executive, frontline staff** and **key external stakeholders** such as the **Welsh Government, Cardiff & Vale Citizens Advice** and **Diverse Cymru**, Members assessed the overall demand and capacity of council services, along with community awareness of schemes, and their accessibility.

Their work concluded with 10 recommendations posed to the council’s Cabinet. The recommendations ranged from **simplifying internal processes** and **methods to maximise current resource** and **allow greater flexibility in service provision.**

APPENDIX A

- Throughout the year, the committee continued to remain mindful to the current context, **and in recognition of the devastating conflicts across the globe**, dedicated time toward assessing the council's **support for refugees and asylum seekers**, with the committee's assessment once more being supplemented and strengthened through liaison with externals.

Many of the committee's concerns fell outside of council control, and it became clear to Members; **parity across all support schemes is imperative; and this must be stimulated by equity in the funding arrangements provided to the council.**

The committee's work confirmed both council and third sector services are facing significant demand and capacity pressures, and so Members explored and offered suggestions on improving **partnership arrangements** and emphasised the need to ensure a **multi-agency, trauma informed training model is in place for the staff delivering support services.**

The committee welcomed the work the council is progressing in this area of service, and will continue to closely monitor and support the service area in its progress.

- **Housing need in the city continues to rise** and during the year, Members were briefed that the demand on the council's homelessness services is at unprecedented levels. As such, Members sought to consider this vital, yet complex area of work; focusing on **the accommodation and support pathways for those with complex needs.** To inform their work, Members engaged with a number of organisations including the **Salvation Army, Crisis** and the **Huggard Centre** along with the frontline staff **directly supporting individuals.**
- In addition, over the course of the year the committee has continued to **closely monitor the performance and quality of services** within the field of adult and community services; assessed the council's **commitments to unpaid carers**; evaluated both the council and Rent Smart Wales's response to the **Renting Homes (Wales) Act**; contributed to the council's management of **direct payment systems** and the **Cardiff & Vale Regional Partnership Board's Area Plan for 2023-2028**; and **explored the prevalence of ASB instances throughout Cardiff.**

APPENDIX B

Scrutiny Annual Report 2022 – 2023: CASSC's indicative 'looking ahead' for 2023-2024

- Examine the work of the council, and local health board, in facilitating hospital patient discharge.
- Explore the accessibility of ethnic minorities access to social care.
- Assess how the council, and partners, are working to keep communities safe and tackle repeat offending of antisocial behaviour.
- Ensure the long-term well-being impacts of Covid-19, are adequately recognised and resourced.
- Assess how the council is responding to the continued increased demand for homeless prevention services.
- Evaluate the council's response to the ongoing recruitment challenges within the care sector.
- Engage with the service area on the development of effective, technology enabled care.
- Review the development of direct payment systems.
- Continue to monitor the progress, and quality, of Cardiff Council's new council houses.
- Explore an individual's pathway toward receiving community mental health support.
- Continue to work closely with the Cardiff & Vale Regional Partnership Board, Regional Safeguarding Board, and local Community Safety Partnership.

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